

# FFWD Annual Maintenance Agreement Plan

## What is MAP?

### DYNATEST MAINTENANCE AGREEMENT PLANS

Put simply the MAP framework provides a set list of services, parts and labour for a set price designed to be undertaken at annual intervals to keep your Falling Weight Deflectometer in top working order

Dynatest equipment is engineered to withstand rigorous and prolonged usage in a wide range of environmental conditions—regular routine maintenance is required to provide continued and dependable operations.

Our recommended annual maintenance agreement plans, (MAP), ensure that equipment is kept in peak condition and are available to suit your budget and technical support framework

## Advantages of MAP

### EXTEND EQUIPMENT LIFE

Customers who undertake regular routine maintenance will have Dynatest equipment in service for several decades.

### CONVENIENT SERVICE LOCATION

Work is usually conducted at our head office and main production facility in Ballerup, Denmark, where we build, service, and maintain all Dynatest devices. Work can also be performed at customer location with applicable shipping and travel costs. Quotation available on request

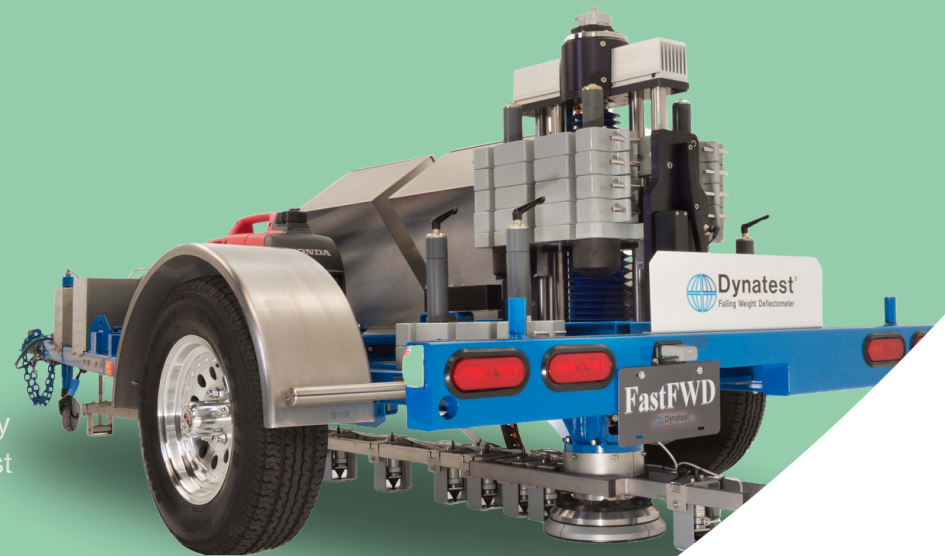
### QUICK SERVICE TIMING

Annual maintenance typically takes 2-5 working days depending on the level of service.

## Map Framework

### FWD MAINTENANCE AGREEMENT PLAN

- There are 3 service levels for the MAPs: Bronze, Silver, Gold, All MAPs include an annual calibration of the load cell and up to 10 geophones.
- MAPs may be purchased as a single year or in bundles of 3-years. Other periods are subject to quote. Discounts apply for multi year agreements.
- Fixed price for the life of the agreement on services
- Created specifically to fit your organization's needs.
- Each MAP includes discounts on nonproprietary after-service parts purchase





## US Annual Maintenance Agreement Plan (MAP) Fast Falling Weight Deflectometer (FFWD) - 2024

Services	Bronze	Silver	Gold
Dedicated customer service portal & support			
Load Cell and (up to 10) geophones calibrated and certificates issued			
Inspection Report, Calibration, Raise Lower System Service and Electrical System inspection and service			
Upper and Lower Lock Service, Geophone Holder Service, Load Cell Service, Generator Service, Battery Replacement			
Spindle/Bearing Service, Bellow Replacement, Linear Guide Replacement, Buffer Replacement, Nitrile Sheet Replacement			
<b>Discount on parts purchase*</b> *excludes purchase of proprietary items - CP15 and deflation sensors	<b>5%</b>	<b>10%</b>	<b>10%</b>
<b>Price per annum for a 1 year plan</b>	\$4,000	\$8,000	\$17,000
<b>3 year plan (pre paid at start of agreement)</b> <b>Gold Flex:</b> 3 year tailored service plan - Service and parts tailored to your individual needs. Further details available on request.	\$11,250/ \$3,750 pa	\$22,500 / \$7,500 pa	\$49,500 / \$16,500 pa <b>Gold Flex</b>
Pricing assumes all work is performed at Dynatest facility. For service work conducted at customer location request quote.			

### GENERAL TERMS & CONDITIONS:

Where a multi-year agreement has been signed the work will usually be performed at a Dynatest operated workshop and the customer shall be liable for all cost associated with bringing their unit to the service location. Where work has been agreed for an alternative location Dynatest will provide a quote for travel and logistics to be paid in addition to the MAP.

Dynatest will send a total invoice for prepayment before work can commence.

For US Government: Net 30 days payment terms apply.

Cancellation of the agreement is possible for either party until six months before the end of the current calendar year with no cancellation penalties. Ending the remaining years of the contract:  
E.g. contract wanting to be cancelled for 2025 needs to be cancelled 1 July 2024.

If the customer chooses not to follow the obligation of the MAP agreement or does not cancel the contract in time. Dynatest reserves the right to charge 20% of the agreed value for the next coming S&C and cancel the contract and all remaining mutual obligations.